

# DEAR VALUED CUSTOMER,

# QUESTIONS OR COMMENTS? CONTACT US:



Thank you for taking a moment to review this customer guide.

Inside you will find money saving conservation tips and ways to help keep our public water & sewer system operating efficiently.

## DID YOU KNOW?

Harford County Water and Sewer Division maintains over 1,400 miles of pipeline and operates 24 hours a day, seven days a week, year round, to provide reliable services to nearly 130,000 customers.

## HARFORD COUNTY

Department of Public Works  
Division of Water & Sewer



410.638.3300



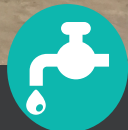
[wsadmin@harfordcountymd.gov](mailto:wsadmin@harfordcountymd.gov)



3334 Abingdon Rd., Abingdon, MD 21009

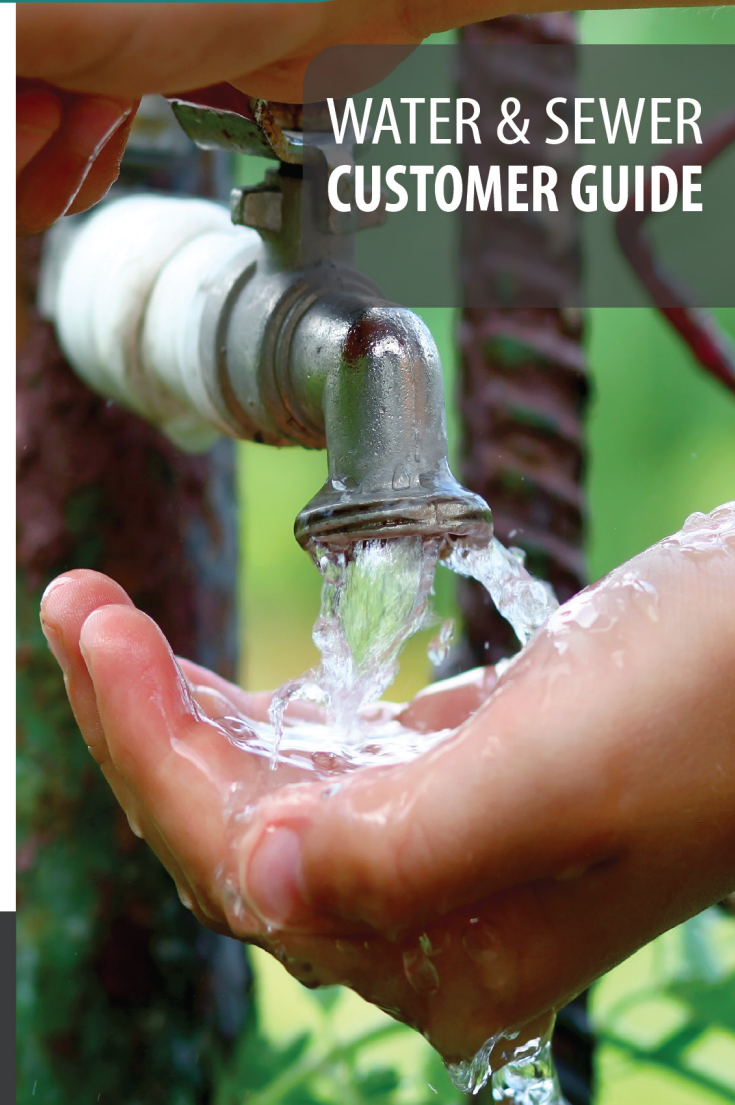


[harfordcountymd.gov/782/water-sewer](http://harfordcountymd.gov/782/water-sewer)



Director Joseph J. Siemek, PE  
Deputy Director William J. Bettin, PE

## WATER & SEWER CUSTOMER GUIDE



# CONSERVATION SAVES MONEY!

A slow leak can add up to 10,000 gallons of water wasted every year, according to the EPA.

We strive to deliver services at the lowest possible cost by operating efficiently and properly maintaining and investing in necessary equipment. Customers can help by following these conservation tips:

## Find & fix LEAKS



## Take a shorter shower

Taking one minute off your normal shower time saves approximately 3,200 gallons of water per year for a family of four.

## Turn off the FAUCET



## Efficient appliances

High efficiency washing machines can use as much as 25 fewer gallons of water per load. If you have an older machine, try waiting until you have a full load to run a cycle.



## Best time to WATER

Limit watering your outdoor plants to early in the morning or late in the evening and you won't lose nearly as much water to evaporation.



# HOW TO AVOID SEWER BACKUPS

- Remember: Wipes clog pipes. Disposable wipes may be labeled "flushable" but they do not degrade in the sewer system. Instead, they clog pipes and pumps.

- Fixing clogs can be expensive for individual homeowners and for the overall system.

- If you must use wipes, please put them in the trash - not the toilet.

Wipes **CLOG** pipes

- Never pour grease or oils down sink drains. Over time, oily liquids can accumulate inside pipes and cause raw sewage to overflow into your home, or outdoors and into streams.

- Raw sewage overflows increase operating and maintenance costs for you and your public utility.

For more information on conserving water see:  
[epa.gov/watersense](http://epa.gov/watersense)

Every  
Drop  
Counts